

Information Systems (\$766,000)

Q. Provide a copy of any report that has been completed on future strategic directions for Application Enhancements, Network Infrastructure and all Information Technology needs.

A. Attachment A provides a copy of the report entitled *Information Technology Strategy For the Period 1999 to 2002*, which was filed with the Board in 1999 in accordance with Order No. P.U. 36 (1998-99). The report outlines the basic principles that continue to guide the Company's investments in information technology.

Newfoundland Power's use of information technology continues to grow in response to changing customer requirements, business challenges and further advances in the capabilities of technology. The Company will maintain its conservative approach to technology choices. Newfoundland Power will continue to carefully consider the experience of other organizations and to employ industry best practices in its evaluation and management of information technology products and services. This strategy will ensure that the required technology solutions are implemented at a minimum cost over the long term.